

Information from the following site: recovery.lacounty.gov/resources/

FEMA Assistance is available for residents impacted by LA County wildfires

How to Apply

There are three ways to apply:

1. Online at DisasterAssistance.gov

If you have access to the internet and your electronic devices have power, applying online is easiest, fastest, and most convenient.

2. On the [FEMA App](#) for mobile devices

3. The FEMA Helpline at 1-800-621-3362

Calls are accepted every day from 4 am to 10 pm PST. Help is available in most languages. If you use a relay service such as video relay, captioned telephone, or other service, give FEMA the number for that service.

Wildfire Recovery Resources

This is a list of resources and services that residents and businesses in Los Angeles County can use to begin the recovery process after the recent fires.

Los Angeles County Department of Aging and Disabilities	Provides information and supportive services to older and disabled adults.	Website link: https://ad.lacounty.gov/ (213) 291-0028 Monday-Friday 8:00am to 5:00pm
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<p>Los Angeles County Department of Animal Care and Control</p>	<p>Animal rescue for animals plus food, shelter, and boarding</p>	<p>Website link: https://animalcare.lacounty.gov/</p>
<p>Los Angeles County Department of Assessor's Office</p>	<p>Property owners may be eligible for tax relief if their property is damaged or destroyed by a calamity, such as fire or flooding. To qualify, individuals must file an Application for Reassessment: Property Damaged or Destroyed by Misfortune or Calamity with the Assessor's Office within 12 months from the date the property was damaged or destroyed.</p>	<p>Website link: https://assessor.lacounty.gov/tax-relief/disaster-relief</p> <p>(213) 974-8658 Monday – Friday 8:00am – 5:00pm</p>
<p>Los Angeles County Department of Child Support Services</p>	<p>Can assist participants with child support obligations for those who lost their source of income because of the fire.</p>	<p>Website link: https://cssd.lacounty.gov/</p> <p>(866) 901-3212 Monday – Friday 7:00am to 5:00pm</p>
<p>Los Angeles County Department of Consumer and Business Affairs</p>	<p>The Department of Consumer and Business Affairs serves consumers, tenants and landlords, homeowners businesses, and communities.</p>	<p>Website Link: https://dcba.lacounty.gov/our-services/</p>

Los Angeles County
Department of
Economic Opportunity

The DEO Office of Small Business hosts a Small Business Concierge helps with information and technical assistance, financial resources, and referrals to partner organizations for programs and services.

Impacted small business can access support in:

- Submitting insurance claims,
- Signing up for no-cost legal aid,
- Accessing capital and other resources, including grants and loans as well as local, state, and federal contracting opportunities.

The DEO's workforce development team partners with the County's 18 America's Job Centers of California and supports Business Technical Assistance Program

Website Link:
Opportunity.lacounty.gov

Office of Small Business
(844) 432-4900
Monday – Friday
8:00am to 5:00pm

America's Job Centers
(888) 226-6300
Monday-Friday
8:00am to 5:00pm

<p>Los Angeles County Department of Mental Health</p>	<p>Provides referrals for mental health counseling, grieving, coping, resources, crisis intervention and triage</p>	<p>Website link: dmh.lacounty.gov (800) 854-7771 or 988 Available 24/7</p>
<p>Los Angeles County Department of Public Health</p>	<p>Provides information on safe cleanup after fire, food safety, public health services, and guidelines for onsite wastewater and private wells following a fire.</p>	<p>Website link http://publichealth.lacounty.gov http://publichealth.lacounty.gov/media/Wildfire/ Environmental Health (888) 700-9995 Monday – Friday 8:00am – 5:00pm Public Health Infoline (833) 540-0473</p>
<p>Los Angeles County Department of Public Social Services</p>	<p>Provides disaster assistance to families through the General Relief, CalWorks, CalFresh and MediCal programs.</p>	<p>Website link: https://dpss.lacounty.gov/en.html DPSS Customer Service Center (866) 613-3777 Monday through Friday 7:30 am to 6:30 pm IHSS Helpline (888) 822-9622 Monday through Friday 8:00 am to 5:00 pm</p>

Los Angeles County
Department of
Public Works

BUILDING AND SAFETY

Assistance with rebuilding
and permitting process.

*FIRE DISASTER
INFORMATION*

Post Fire mud and debris
flow information.

CLEAN THE

Recovery services provided
to County Unincorporated
Residents and Businesses
impacted by this incident.

- List of C&D recycling
facilities, Inert waste
facilities, and Municipal solid
waste facilities
- List of authorized
Commercial Franchise waste
haulers
- List of additional C&D
recycling facilities
- List of HHW and E-Waste
events

Website link:

<https://dpw.lacounty.gov/building-and-safety/>

Website link: <https://dpw.lacounty.gov/wrd/Fire>
or

Call Public Works 24/7 Dispatch for assistance
and referral: 800-675-4357

Resource: [LA County Public Works Homeowner's
Guide for flood, debris, and erosion control](#)

Website link:

www.CleanLA.com

Monday -Thursday 7:00am-5:00pm
(888) CLEANLA

<p>Los Angeles County Department of Regional Planning</p>	<p>Provides long-range planning, land development counseling, project/case intake and processing, environmental review and zoning enforcement review and zoning for properties in unincorporated LA County.</p>	<p>Website link: http://planning.lacounty.gov Monday -Thursday 7:00am- 11:00am (213) 974-6411</p>
<p>Los Angeles County Department of Treasurer Tax Collector</p>	<p>Assess eligibility of tax relief if your property is damaged or destroyed by a calamity.</p>	<p>Website Link: ttc.lacounty.gov (213) 974-2111 Frequently Asked Questions</p>

The following organizations provide assistance for residents impacted by the fires.

Please check the ENLA website for a full list of organizations who can help with a range of services from immediate needs to long term Recovery.

Emergency Network Los Angeles (ENLA)

Website link: <https://enla.org/>

Access to non-profits aiding residents impacted by disasters. Services may range from humanitarian relief, planning for disaster response to long-term recovery and assistance programs.

ENLA represents a network of nonprofits that enhances and supports the recovery of communities after an emergency incident.

Greater Los Angeles County American Red Cross

24-hour intake number

(800) 675-5799
 So. Cal Division
The Salvation Army
 Website link:
socal.salvationarmy.org
 (562) 264-3600
Tzu Chi Foundation
 909.447.7799,
info@tzuchi.us
United Policy Holders
info@uphelp.org

The following agencies also support the needs of residents and businesses affected by the fires

<p>211 Los Angeles County</p>	<p>For assistance with additional services not listed here, please dial 2-1-1.</p>	<p>Website: https://211la.org/ Dial: 2-1-1 Available 24 hours a day, 7 days a week</p>
<p>State of California Franchise Tax Board</p>	<p>The Franchise Tax Board (FTB) provides guidance for obtaining tax relief due to losses caused by a disaster.</p>	<p>Website: www.ftb.ca.gov Monday-Friday 8:00am-6:00pm (800) 852-5711 TTY/TDD (800) 822-6268</p>

<p>State of California State Contractors Licensing Board</p>	<p>The Contractors State License Board (CSLB) verifies contractor licenses, investigates complaints, and provides information on hiring a licensed contractor.</p>	<p>Website: https://www.cslb.ca.gov https://www2.cslb.ca.gov/onlineservices/checklicenseII/checklicense.aspx</p> <p>Monday-Friday 8:00am-5:00pm (800) 962-1125</p> <p>(800) 321-CSLB (2752)</p> <p>Available 24 hours a day, 7 days a week</p>
<p>State of California Department of Insurance</p>	<p>The Department of Insurance provides assistance with insurance issues such as delays in claims handling, additional personal expenses caused by the disaster, disputes over insufficient coverage, availability, etc.</p> <p>The Insurance Commissioner wants the claims process to move as smoothly and quickly as possible and to investigate issues of insufficient coverage.</p>	<p>Website: http://www.insurance.ca.gov www.insurance.ca.gov/01-consumers/101-help</p> <p>(800) 927-4357(HELP)</p> <p>TTY: (800) 482-4833</p>

<p>State of California Department of Motor Vehicles</p>	<p>The California Department of Motor Vehicles (DMV) can answer questions and provide the necessary forms to help you replace documents such as driver's licenses, identification cards, vehicle registration certificates, and certificates of title that were lost due to the disaster.</p>	<p>Website: http://www.dmv.ca.gov</p> <p>Monday-Friday 8:00am-5:00pm (800) 777-0133</p> <p>TTY/TDD: (800) 735-2929/ (800) 368-4327</p>
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Human Shelters

Evacuation Shelter:

- Calvary Community Church, 5495 Via Rocas, Westlake Village, CA 91362
- Ritchie Valens Recreation Center - 10736 Laurel Canyon Blvd., Pacoima, CA 91331
- Pan Pacific Recreational Center - 7600 Beverly Blvd., Los Angeles, CA 90036
- Westwood Recreation Center - 1350 Sepulveda Blvd., Los Angeles, CA 90025
- Pasadena Civic Auditorium - 300 East Green Street, Pasadena, CA 91101
- Pomona Fairplex - 1101 W McKinley Ave, Pomona, CA 91768
- Stoner Recreation Center - 1835 Stoner Ave, Los Angeles, CA 90025

Animal Shelters

Small Animals:

- Agoura Animal Care Center 29525 Agoura Rd, Agoura Hills, CA 91301
- Baldwin Park Animal Care Center 4275 Elton St, Baldwin Park, CA 91706
- Carson Animal Care Center 216 W Victoria St, Gardena, CA 90248
- Downey Animal Care Center 11258 Garfield Ave, Downey, CA 90242
- Lancaster Animal Care Center 5210 W Ave I, Lancaster, CA 93536
- Palmdale Animal Care Center 38550 Sierra Hwy, Palmdale, CA 93550

Large Animals:

- Pomona Fairplex 1101 W McKinley Ave. Pomona
- Industry Hills Expo 16200 Temple Ave, City of Industry, CA 91744
- Antelope Valley Fair 2551 W Avenue H, Lancaster, CA 93536
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Residents living in unincorporated communities, can report problems such as downed trees and other hazards by visiting <https://pw.lacounty.gov/explore-public-works/report-a-problem/>. Urgent requests can be reported 24/7 by calling 800-675-4357.

Price Gouging Information from DCBA that limits businesses' ability to raise the price of goods and service by more than 10%:

- [Price Gouging PSA](#)
- [L.A. County Disaster Preparedness and Recovery Resources – Consumer & Business](#)
- [Online Complaint Reporting Tool](#)

24/7 Mental Health Helpline for Emergency and Clinical Services:

- Please call 1 (800) 854-7771

Resources for residents impacted by wildfires:

- [LA County Assessor disaster relief information for property owners](#) and [FAQ](#)
- Lyft: Riders in need can use the code [CAFIRERELIEF25](#), valid for 2 rides up to \$25 each (\$50 total) for 500 riders from now until 1/15 at 11:59 p.m.
- Uber: Use promo code WILDFIRE25 in the wallet section of your Uber app to redeem 2 free Uber rides up to \$40/each for transportation to/from active shelters.
- Airbnb: Airbnb, partnership with 211 LA, is offering free temporary housing for residents displaced or forced to evacuate due to the recent wildfires. Submit your information [in this form](#) to receive notifications on availability. Please note, spaces are limited, and completing the form does not guarantee a stay. Eligibility criteria apply.
- Metro: Fare collection for rides on Metro has been suspended systemwide.